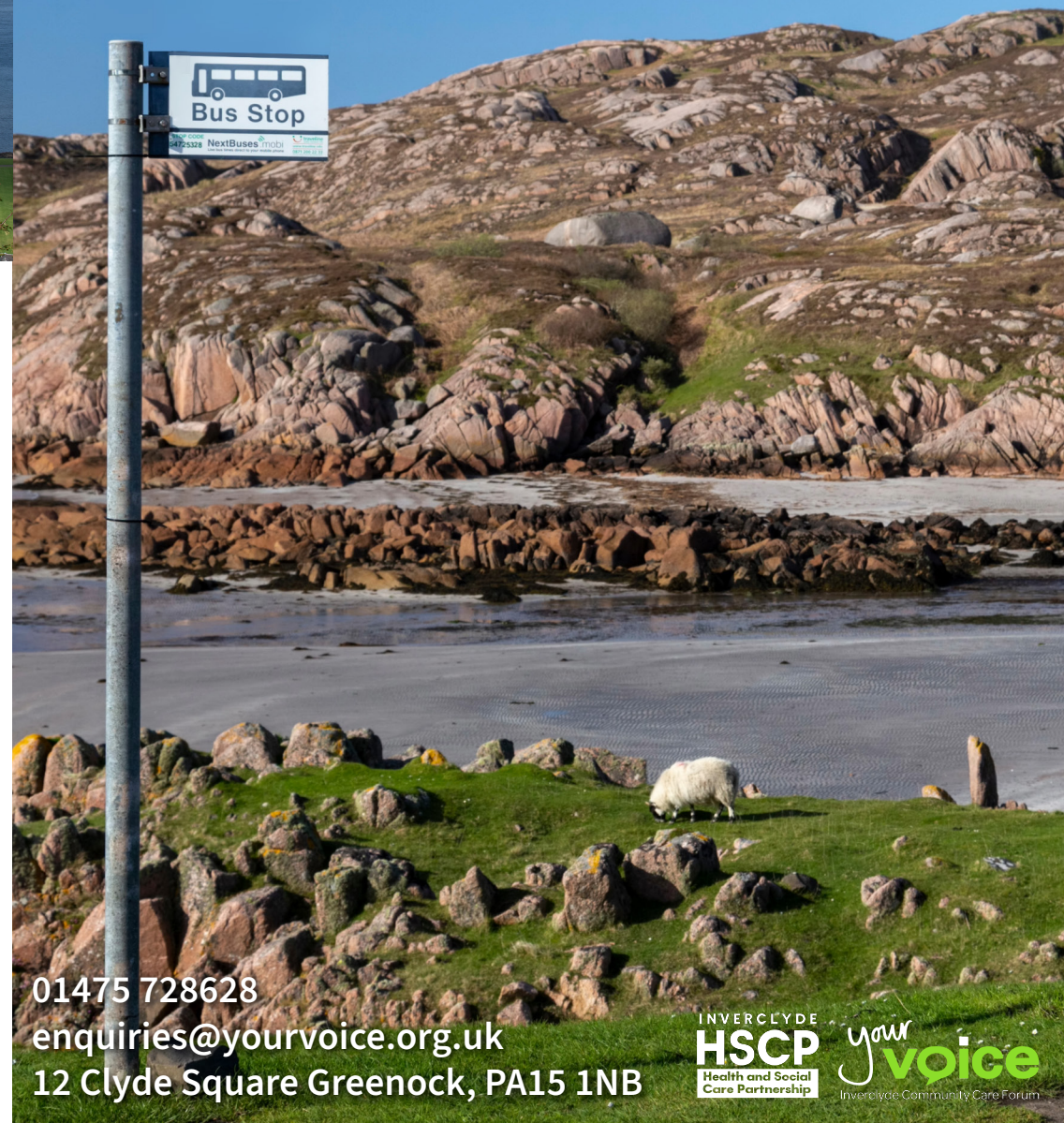




# TRANSPORT

AVAILABLE SERVICES IN INVERCLYDE



## Shopmobility

12 Clyde Square, Greenock  
Open 10am - 4pm Monday to Saturday.

The service provides a wide range of mobility equipment including scooters, powered and manual wheelchairs and walking aids to access local resources.

£50 yearly membership.

This booklet can be produced in a range of different formats on request.

### Your Voice (ICCF)

12 Clyde Square, Greenock PA15 1NB

T. 01475 728628

W. [www.yourvoice.org.uk](http://www.yourvoice.org.uk)

E. [enquiries@yourvoice.org.uk](mailto:enquiries@yourvoice.org.uk)



01475 728628

[enquiries@yourvoice.org.uk](mailto:enquiries@yourvoice.org.uk)

12 Clyde Square Greenock, PA15 1NB



## Hospital Transfer Ambulance Service

Transport is provided to and from appointments only for those individuals who have medical reasons.

Hospital transfers must be authorized by the patients GP or hospital personnel.



## League of Hospital Friends

The League of Hospital Friends is a recognised Scottish charity, providing a free transport service. Local volunteer drivers use their own transport for patients and their relatives, who are unable to attend hospitals and clinics using public transport.

**Clients are picked up from their home and returned as soon as they are ready. They also encourage a carer or friend to accompany the person. This is a service not readily available elsewhere.**

The Hospital ambulance which relies on multiple pick-ups, can result in long waiting times. To combat this problem The League of Hospital Friends with Wilma Simpson, as transport co-ordinator, provides a personalised one to one service which focuses on individual needs, meaning that the person does not have to share the transport.

- Ask the doctor to refer you to the League of Hospital Friends direct or through social work at the health centre.
- If the patient has a health worker or carer, ask them to arrange for a referral.

For further information:

**01475 715010**



In addition to transport, volunteers at The League of Hospital Friends also provide an invaluable tea bar at Inverclyde Royal Hospital for patients, visitors and staff.

## Call Assistance Ltd

Can assist with patient transport to alleviate Delayed Discharges. They have a wheelchair adapted vehicle which can accommodate up to four passengers. £25/hour.



**Assist** with patient transport and transfers.

**Service** to ensure patients are settled in their own home.

**Support** patients with nightwear and catheter care.

**Insured** through local Authority Private Hire Licence.

**Sssc** registered and PVG cleared.

**Trustworthy**, reliable and highly experienced.

**Call Carolyn and Alison 07912 680812**



## Disability Accessible Train Travel

### Accessible Travel

Scotrail is dedicated to assisting disabled customers and people with reduced mobility. We aim to provide assistance to those who need help when travelling on our network, whether it has been booked or not. You are able to book assistance at least 4 hours in advance for journeys within the Scotrail network.

Where journeys go beyond our network, and involve the use of other train operator services, we ask that you book 24 hours before travelling so that we can meet their notice period requirements.

### Inaccessible Stations

If you wish to use a station that is inaccessible to you (e.g. due to stairs or the station being unstaffed when you need to use it). We will book you an appropriate taxi at no extra charge between the inaccessible station and the nearest or most convenient accessible one for your journey.

### Stations with limited access

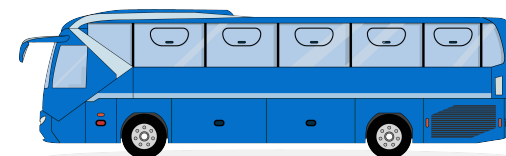
1. Fort Matilda - No access to platform 2
2. Cardonald - No wheelchair access Platform 1
3. Paisley St James - No wheelchair access
4. Greenock West - No wheelchair access
5. Hillington West - No wheelchair access Platform 1
6. Bogston - No wheelchair access

## Lambs Coaches

Established in 1994, Brian and Patricia Lamb have provided a consistently safe and reliable service over many years.

Our 16 seater mini-coaches have easy low step, power door front entry and at the rear, full wheelchair accessible automatic tail-lift to give smooth, comfortable easy access to vehicle. The coaches also have panoramic-tinted windows which give passengers a great view out while travelling.

We are fully insured and our friendly supportive drivers are all security checked, they also come with a full public service vehicle driving licence.



**Lamb coaches are available with very reasonable rates for all types of hire whether short or long, 1 day only, or on a regular basis.**

**Contact Brian or Patricia Lamb**

**01475 633393**

## Ardgowan Hospice Transport Service

This transport service is available to any individual with a cancer related illness. A fleet of volunteer drivers will pick individuals up at their door and return them after their hospital appointment.

Individuals must live in the catchment area (Wemyss Bay to Kilmacolm) to take advantage of this free service.

As transport is provided by volunteer drivers they would ask that individuals need to be fit to travel by private car with no assistance required.

New patients on their first visit can be accompanied by a companion/carer.

This is a free service but donations are welcome. Contact Ardgowan Hospice:

**01475 726830**

## Scotland-wide Free Bus Travel

Older people and people with disabilities can travel free on any local bus service, or scheduled long distance coach service anywhere in Scotland, even during rush hour.

**A Scottish Citizens National Entitlement Card is needed to use this scheme which is free of charge.**



If you are 60 or over, to apply for an Entitlement card you can pick up an application form (LS304) from the post office or from SPT travel centre, or telephone

**0141 333 3211**

If you have a disability and wish to apply for the Entitlement card you can get an application form (NCT001) from your local social work office.

**People aged 5 and over whose mobility is such that they need someone to help them when they travel can apply for an Entitlement Card with Companion.**

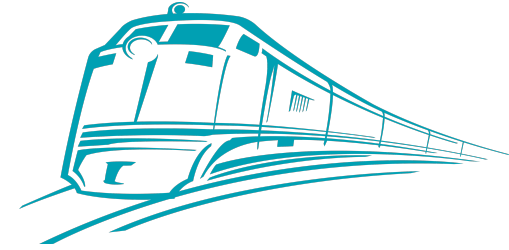
**This allows the eligible person and one companion to travel free of charge, together for the same journey by bus.**

## Strathclyde Concessionary Travel Scheme

Older and disabled residents in the Strathclyde area are entitled to receive the Strathclyde Concessionary Travel Scheme.

Individuals in the Strathclyde area, can access reduced fares on First Scotrail services which start and finish within the schemes boundaries and on Glasgow's subway. Free travel is also available on local ferries for residents who live on an island or peninsula and for those who own a 2nd home on the island and meets the qualifying criteria.

Entitlement cards for people who live in Strathclyde have an 'S' next to the council logo to show that person can travel by rail and subway within the Strathclyde scheme area. Anyone who has an 'L' and an 'S' on their card can travel by train within the Strathclyde scheme area before 9am.



The bus part of the Strathclyde Concessionary Travel Scheme has been replaced by the Scotland-wide free bus travel. When individuals apply for an Entitlement Card to obtain free bus travel, they should at this time, apply for the reduced rail and subway travel.

A Strathclyde Concessionary Travel Card (with named ferry route) is needed for ferry travel. Over 60's and those with a disability can apply for Ferry travel cards phone SPT on:

**0141 333 3211**

# Trans-port

Trans-port provides a valuable and much needed service to the elderly and disabled people in Inverclyde. This service is run by enthusiastic volunteers regulated under the Care Commission.

**8 minibuses are fitted with tail lifts to accommodate wheelchair passengers.**



They offer a convenient door-to-door service with driver and escort to provide assistance.

This service is provided at a subsidised charge of 90 pence per mile of the journey to cover fuel expenses.

Trans-port can accommodate any type of client group or organisation, and can accommodate block bookings.

For more information  
contact Christine Dunn  
**01475 743150**

Monday to Friday,  
**9.00am - 3.00pm**

Trans-port are  
looking for willing  
volunteers to drive  
their minibuses, get  
in touch today!.

# Inverclyde Voluntary Council of Social Services

Disabled people of all ages can access this service in which transport will be provided to take various social groups to training centres, nurseries, lunch clubs and social events 7 days a week. Block bookings and contracts are also welcome.

ICVCS has a fleet of 22 mini-bus vehicles, all adapted to accommodate wheelchair passengers, driven by volunteer drivers plus escorts.

There have been various adaptations made to the mini-buses, these include space for 16 walk-on passengers, tail lift vehicles seating 7 and can fit 2-3 wheelchairs. Alternatively others have been adapted to accommodate 5 wheelchairs and approximately 3 escorts/carers.

They require one weeks notice for a this service and charge a subsidised fee for fuel.

Contact ICVCS  
**01475 791939**

Office hours  
**8.30am-11am**





## MyBus (formerly Dial-a-bus)

This transport service is managed by Strathclyde Passenger Transport and is available to people who are unable, or have difficulty in using ordinary buses and who meet any of the qualifying conditions.

The bus will pick people up from, or as near as possible to your home, and take you to social activities, health centres, shopping centres or visiting friends. It is not available for hospital appointments.

The driver will assist the passenger on and off the bus and an escort/carer can accompany the passenger. All vehicles are wheelchair accessible and most have low-floor ramp access.



Many of the rail stations in the area served by MyBus are now wheelchair accessible. MyBus can take passengers to the station and meet them on their return journey.

Visit [www.spt.co.uk/bus/mybus](http://www.spt.co.uk/bus/mybus) to find out more!

## How to Qualify

To qualify for MyBus, applicants must hold a Scotland wide Entitlement card and meet one of the following conditions;

1. Are registered blind.
2. Over 80 years old.
3. Be in receipt of one of the following department of Social Security Allowances;

Attendance allowance.

Disability Living.

Allowance.

War Pensioners' mobility supplement.

(If none of the above applies, you may still qualify to use MyBus).

## How to book: 0845 125 9812

Call one day in advance of travel and give the dispatcher:

- Your MyBus registration number
- Your destination and when you would like to travel
- If you are taking a wheelchair
- If you are taking an escort
- If you are being accompanied by a guide/hearing dog.

# Scotland-Wide Concessionary Travel Scheme for Young People

This service allows anyone under 22 years of age access to concessionary travel on buses, rail and ferries.

## What you are entitled to

### Bus

Entitled to 1/3 off adult single fares on most local registered and long-distance bus services. Just display your Bus Concessionary Card to the driver.



### Ferry

If you are a resident on a Scottish Island, you are eligible for 2 free return journeys to the mainland each year. When making your journey, take the ferry vouchers which is enclosed with your National Entitlement card and present both to the ferry company. A voucher will be taken from you and exchanged for a ticket for the journey.



### Rail

You are entitled to a Scottish Youth Rail (SYR) card which will allow you to receive rail tickets & season tickets at a reduced rate (usually 1/3 off). Take your National Entitlement card and the voucher which is enclosed with your Entitlement card, to your local rail ticket office. You must display the SYR card and National Entitlement card when travelling by rail.



## How to Apply

Application forms are available from Libraries, Youth Connections and Schools.

Phone or email Transport Scotland:

**0141 272 7100**

**[yp@transportscotland.gsi.gov.uk](mailto:yp@transportscotland.gsi.gov.uk)**

Contact Inverclyde Young Scot Office on

**01475 715450**

When applying you will need:

- A recent (taken within the year) passport-type colour photograph.
- Proof of age.
- Proof of current residency in Scotland.

Take your completed form with I.D. to your Local Authority (See contact details at back of booklet).

You will receive your National Entitlement card by post soon afterwards.

Visit the website to find out more:

**[young.scot/get-informed/young-persons-free-bus-travel](http://young.scot/get-informed/young-persons-free-bus-travel)**





## **Transport Directory**

### **Strathclyde Concessionary Travel Scheme**

0141 333 3211

### **Trans-port - Contact Christine Dunn**

01475 743150

### **Inverclyde Voluntary Council of Social Services**

01475 791939

### **MyBus (formerly Dial-a-Bus)**

0345 125 9812

### **Concessionary Travel Scheme for Young People**

Transport Scotland - 0141 272 7100

### **Shopmobility**

T. 01475 728628 E. [enquiries@yourvoice.org.uk](mailto:enquiries@yourvoice.org.uk)

### **Hospital Transfer Ambulance Service**

Contact your GP or hospital personnel

### **League of Hospital Friends**

01475 715010

### **Ardgowan Hospice Transport Service**

01475 726830

### **Lambs Coaches**

Brian or Patricia Lamb - 01475 633393

### **Scotland-Wide Free Bus Travel**

0141 333 3211